

FULDA CARPET

NEEDLE FELT

MADE IN GERMANY

CLEANING AND CARE RECOMMENDATION FOR NEEDLE FELT CARPET // Rolls and Tiles

Important

Before carrying out any cleaning the carpet must be checked with regard to its colour fastness and material stability as well as its proper adhesion to the floor. Not every cleaning method is applicable to every carpet. The recommendations about dosage and use of the products to be used must be adhered to.

1. Precautionary measures

A considerable amount of the usual dirt can be avoided by providing walking areas for cleaning and dirt absorbing doormats in front of entrances or in the entrance areas. In order to guarantee that they remain functional they need to be subjected to regular cleaning or to be replaced when they have served their time.

2. Cleaning after the completion of floor installation work

After laying a new textile carpet, finishing floor installation or redecoration work the worst of the dirt need to be removed by thoroughly brush-vacuum-cleaning. For dirt and dust that have penetrated the carpet more deeply a contra-rotation double-brush machine with dirt collecting containers can be recommended. Here the dust brushed out is directly collected in two containers which are mounted on both sides in front of the brushes. Please make sure to protect the needle felt carpet until the alteration work or redecoration work is completed.

3. Regular cleaning

Regular cleaning is not only critical for the cleanness of the carpet, it also contributes considerably to maintaining its value and has a decisive influence on how often intensive cleaning is needed. Cleaning should preferably be carried out every day with a high performance brush-vacuum cleaner. Thanks to the rotating brush not only is the loose surface dirt sucked up but also the lighter dirt particles which have been trodden deeper into the carpet. Part of the regular cleaning involves the regular removal of stains in order to preserve the good appearance of the carpet.

4. Removal of stains

The removal of stains should take place every day and before any intensive cleaning. The general rule is: the quicker the stain is treated the greater the chance is to remove it completely. Pick up solid matter, creamy or partly solid substances with a spoon or the back of a knife. Always work towards the middle of the solid spot. Liquids should firstly be dabbed with an absorbent cloth, do not rub.

To remove the stain do not use any traditional household detergents or washing up liquid, but products specially developed for needle felt carpets.

5. Intensive cleaning

If the carpet is dirty over a large area of its surface intensive cleaning is necessary. With intensive cleaning the best possible removal of stains and restoring of the original properties and appearance is achieved. Intensive cleaning should only be carried out by professional firms which use state of the art cleaning technology machines and materials and which have specially trained staff. For intensive cleaning there are various methods. A prerequisite here is that the subfloor or the underfloor construction is moisture-proof and that the gluing of the carpet over the whole area has been carried out with adhesives that are not water soluble. Which kind of cleaning method come into use should be proposed by a professional specialist.

6. Cleaning Recommendation TILES

The cleaning method is reliant to the underfloor construction and the way of laying the flooring tiles. Any individual case of intensive cleaning, overlapping the regular cleaning procedures (brush-vacuum cleaner), has to be examined by a specialist.

7. Special notes

We will not accept liability for any damage to the carpet caused by failing to comply with these cleaning and care recommendations. Any claim to damages in this regard is excluded. The information stated in this cleaning and care recommendations can only be general advice without warranted characteristics of the carpet's properties since we have no details about and no influence on the working conditions, on the execution of the work and on the workmanship of the products used. In case of doubt or where special floor constructions come into play a professional carpet cleaning firm and cleaning specialist should be consulted.

Not every kind of stain or soiling can be removed by every cleaning system. Sometimes a combination of different cleaning methods can indeed be useful. Please contact a professional carpet cleaning company for assistance.

In case of doubt the lay in of sufficient tests and trial areas for testing the suitability of the cleaning method is recommended.

By passing these cleaning and care recommendations on to his customer, the carpet layer meet the requirements of the DIN 18365 standard.